



## User Guide



- 1 Plug in**
- 2 Connect to router**
- 3 Connect your devices**

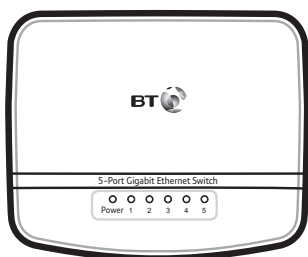
### 5-Port Gigabit Ethernet Switch

Follow the steps in this guide to set up your kit.

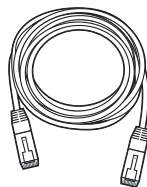
If you need some help, see the Frequently Asked Questions at [bt.com/switch5](http://bt.com/switch5) or call 0808 100 6116\*.

\* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.

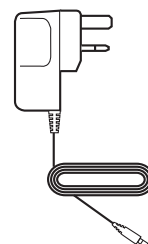
### Check box content:



5-Port Gigabit Ethernet Switch



Ethernet cable



Power supply unit




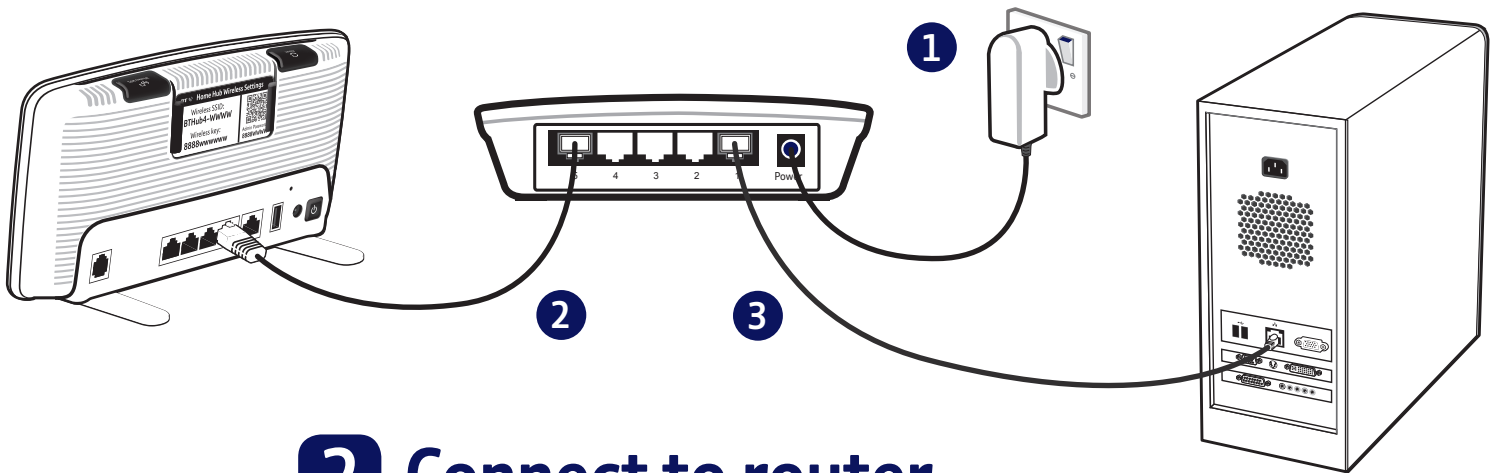
### Find out more

- If you need more detailed instructions, Frequently Asked Questions are available at [bt.com/switch5](http://bt.com/switch5)
- If you cannot find the answer to your problem in the Frequently Asked Questions, then please call our free Helpline on **0808 100 6116\***. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

# 1 Plug in

Plug the mains power adapter into the Ethernet switch. Plug the other end of the adapter into the wall power socket and switch on.

 You'll need an ethernet cable for each device you want to connect to the switch. For best performance it's recommended you use a cable that supports gigabit ethernet such as a CAT5e 4 pair cable.



# 2 Connect to router

Connect any port on the switch to an Ethernet port on your broadband router/hub. Use the GigE port if your router has one (it's port 4 if you have a BT Hub 3 or Hub 4).

The corresponding port light will turn on.

# 3 Connect your devices

Connect your device to any port on the switch. The corresponding port light on the switch will light up for each connected device.

## Connection help

### The Power light is off

- Check the power socket is switched on where you've plugged the switch in.
- Make sure the power cord is properly connected to the switch.

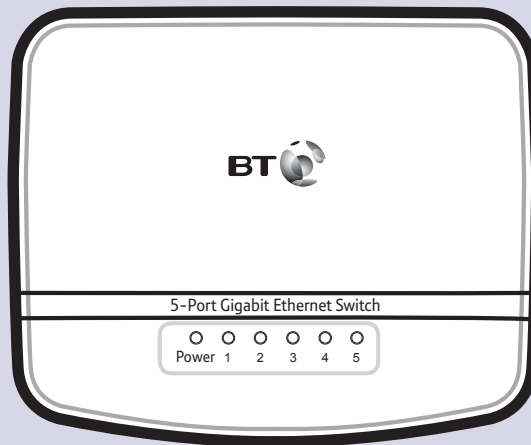
### No data connection

- Make sure all ethernet cables are properly plugged in at both ends.
- Check port light is on.
- Try rebooting your device.



If you need more help, go to [bt.com/switch5](https://bt.com/switch5)  
or call **0808 100 6116\***.

## Light status



Light	Status	What's happening
Power	On	The switch is turned on
	Off	The switch is turned off
Port 1-5	On	A device is connected to the port
	Flashing	Data is being sent or received
	Off	No connection or connected device switched-off

# General information

For information on safety instructions, technical information or setting up the switch, please see the Frequently Asked Questions at [bt.com/switch5](http://bt.com/switch5)

## Guarantee

Your 5-Port Gigabit Ethernet Switch is guaranteed for a period of 1 year from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the 5-Port Gigabit Ethernet Switch or any component thereof which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- the guarantee shall only apply to defects that occur within the 1 year guarantee period
- proof of purchase is required
- the equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

To find out what to do if your switch is in or outside of the 1 year guarantee, please see the Frequently Asked Questions at [bt.com/switch5](http://bt.com/switch5)

## How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

## Declaration of Conformity

For a copy of the Declaration of Conformity please refer to [bt.com/switch5](http://bt.com/switch5)

## Power consumption

In operation	1.5 Watts
Network standby	1.5 Watts
Standby mode	0.4 Watts
Elapsed time before going into standby mode	4 Minutes

## For a Better Future



We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit [bt.com/betterfuture](http://bt.com/betterfuture)

## Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract.

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