Your BT1200 is now ready to use.

☞ If you need to remove the batteries, slide open the battery compartment cover and using the finger hole, grip the batteries and gently pull them out.

Set up your additional handsets (if you've bought a multipack)

1 For each additional handset and charger: plug the mains power adaptor into the socket on the underside of the charger; secure the cable behind the retaining clip and plug the other end into the wall power socket and switch on.

2 Activate the batteries as shown above. Then place the handset on the charger to **charge for 16 hours.**
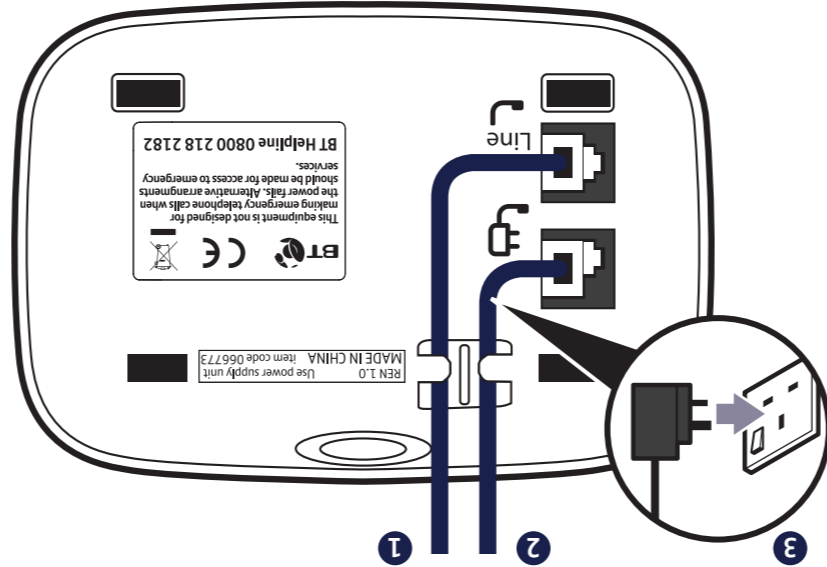
2 Charge

1 Activate the batteries by pulling the plastic tab away from the back of the handset.

2 Place the handset on the base and leave to charge the batteries for **16 hours**. The handset gives a confirmation tone.

ⓘ **Important:** you should charge the batteries for **16 hours** before using the handset for the first time.

16 hrs

Rechargeable batteries already fitted
⇧ PULL ⇧
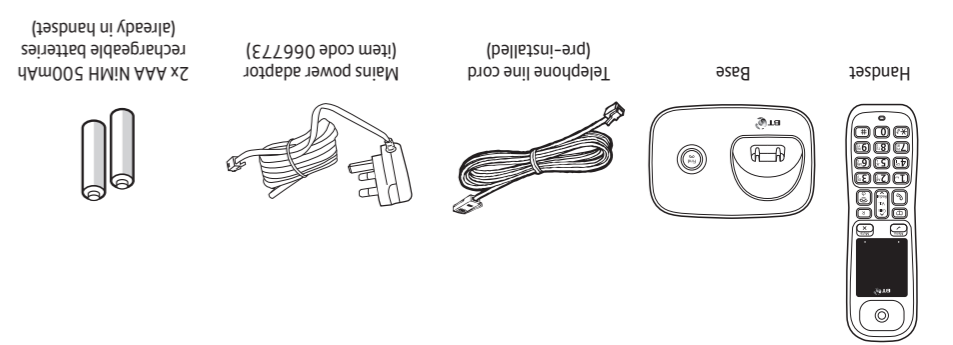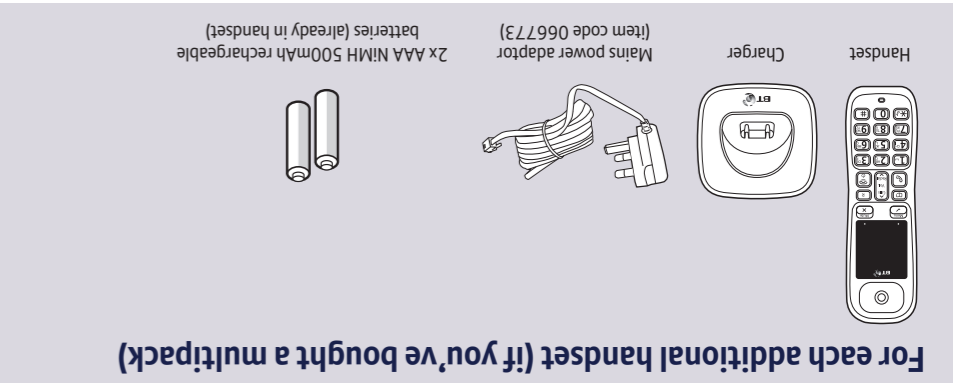*Remove this tab and charge batteries for 16 hours before use.*

1 Plug in

1 The telephone line cord is already fitted, plug the other end into the wall socket.

2 Plug the mains power adaptor into the base, with the cable clipped in the groove provided.

3 Plug the other end of the power adaptor into the wall power socket and switch on.

Line

BT Helpline 0800 218 2182
This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

REN 1.0   Use power supply unit   MADE IN CHINA   Item code 066773

ⓘ **Important:** Only use the mains power adaptors, cables and rechargeable batteries supplied in this box, or this product may not work. Any replacement rechargeable batteries must be the same type. BT accepts no responsibility for damage caused to your phone by using any other type of batteries.

For each additional handset (if you've bought a multipack)

Handset   Charger   Mains power adaptor (item code 066773)   2x AAA NiMH 500mAh rechargeable batteries (already in handset)

What's in the box

Handset   Base   Telephone line cord (pre-installed)   Mains power adaptor (item code 066773)   2x AAA NiMH 500mAh rechargeable batteries (already in handset)

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General information' section in the full user guide at **bt.com/producthelp**

Guarantee

Your BT1200 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT1200, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

• The guarantee shall only apply to defects that occur within the 12 month guarantee period.
• Proof of purchase is required.
• The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at **bt.com/producthelp**

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

Radio Equipment Directive

Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT1200 (086925, 086926) is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: **bt.com/producthelp**

Radio transmission information
Frequency range 1881.792 – 1897.344MHz
Max power 22.5dBm or 177.83mW

Free Technical Help & Support*
bt.com/producthelp
☺ **0800 218 2182**
Call us or go online if you have any difficulties with your phone

BT1200
Digital Cordless Phone

Please turn over

3 Using your phone

> ⊘ **You'll need Caller Display**
> To get the most from your nuisance call blocker phone and for all the features to work, you'll need to subscribe to a Caller Display service from your network provider. Charges may apply.

Making and receiving calls 📞 ☎

Make and end a call
Press green 📞, enter phone number using keypad. Press red ☎ to end the call.

Answer a call
Lift handset from base or charger. If the handset is not on the base or charger, you'll need to press green 📞.

Mute
Press 🔇 during a call. Press 🔇 to return to your caller.

View or dial a number in Calls list† 📇

The Calls list stores details of the last 20 incoming calls.

1 Press 📇 to open the calls list and scroll to an entry.
2 Press green 📞 to dial the number.
   Or to view call details, press ✓. **DETAILS** is displayed. Press ✓.

Block incoming call number in your Calls list†

1 Press 📇, scroll to the entry and press ✓. **DETAILS** is displayed.
2 Scroll to **ADD TO BLIST** (blacklist) and press ✓.
3 Enter name using keypad, press ✓. The number is displayed, press ✓ to save.
4 Press red ☎. Press ✓, scroll to **CALL BLOCKER**, press ✓.
5 Scroll to **SETTINGS**, press ✓.
6 Scroll to **BLOCK MODE** and press ✓. Select **BLOCK BLIST**, press ✓. Scroll to **ALWAYS ON**, press ✓. The 🔗 icon is displayed.

To view, delete or add numbers manually to the blacklist go to **CALL BLOCKER** menu.
Note, the same phone number can't be saved in the blacklist and phonebook.

Phonebook 📖

Store entry in phonebook (up to 50)
1 In idle mode, press 📖. **EMPTY** is displayed if there are no numbers.
2 Press ✓ to select **ADD**. Enter name using keypad and press ✓.
3 Enter phone number and press ✓ to save.
4 Press ✓ to select ring melody, then ✓ to save.

To save a number to your phonebook from the Calls list, press 📇. Scroll to the entry you want to save and press ✓. Scroll to **ADD TO PB** (phonebook) and press ✓. Enter name using keypad and press ✓. The number is displayed, press ✓ to save. Then follow step 4 above.

If you have more than one handset registered to the base, your contacts are automatically updated to all handsets (up to 6 handsets).

Dial entry in phonebook
1 In idle mode, press 📖.
2 Scroll 📇 or 🔁 to display the entry and press green 📞 to dial.

Handset buttons and display icons

Handset ringer off
Signal strength
New missed call
On – line is in use
Flashing – incoming call
Block call feature on

On – alarm is set
Flashing – alarm time reached
Battery charge status
Empty and flashing when needs recharging
Handset name

HANDSET 1
12:49

Press to enter the main menu, access sub-menus and confirm options.

Press to confirm the option displayed above the button, to delete or go back to the previous screen.
Press during a call to mute your caller.

Enter Calls list.
Move up through menu options.
Increase volume.

R (Recall) used when connected to a switchboard/PBX and with some BT Calling Features.

Access your Contact list and add new contacts.

End a call.
Press and hold to turn handset on/off.

In standby mode make/receive phone calls.

In standby mode, press to see redial list. Move down through menu options. Decrease volume.

In standby, press and hold to dial BT 1571.

Press and hold to turn the ringer on or off.

Using the menu ✓ 🔇

- Press ✓ to open the main menu, scroll through menu items using 📇 or 🔁. When the menu you want is displayed, press ✓. Press 📇 or 🔁 to scroll through the sub-menus and press ✓ to select.
- Use 🔇 to select options displayed above the button, on the display.
- Use 🔇 to exit a menu or go back.
- If no buttons are pressed for 30 seconds the handset will return to the idle screen.

Handset volume and sounds

Incoming speech volume
During a call, press 📇 or 🔁 to increase or decrease the volume of your caller's voice.

Handset ringer volume
1 Press ✓, scroll 🔁 to **HS SETTINGS**, press ✓.
2 Scroll 🔁 to **RING SETUP**, press ✓. **EXT. RING** is displayed.
3 Scroll 🔁 to **RING VOLUME**, press ✓.
4 Press 📇 or 🔁 to adjust the volume, press ✓ to save.

Turn ringer off
Press and hold ✳ to turn ringer off and on.

Handset ringtone (for external or internal calls)
1 Press ✓, scroll 🔁 to **HS SETTINGS**, press ✓.
2 Scroll 🔁 to **RING SETUP**, press ✓. **EXT. RING** is displayed, press ✓ or press 🔁 to display **INT. RING TONE** then press ✓.
3 Press 📇 or 🔁 to hear ringtones, press ✓ to save.

Using the keypad

- When entering letters you may need to press the same button a few times until the letter you want is displayed, e.g. press **2** once for **A**, twice for **B**, three times for **C**
- To enter a space, press **1**

Troubleshooting

Most problems can be fixed with a few simple checks.

Problem	Solution
No dial tone or line cord error message displayed on-screen	Only use the cables and batteries supplied. Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets.
Poor speech quality	Make sure the product is not located too close to other electrical appliances. This can also help to improve the handset range from the base.
🔋 Battery icon is animated in a cycle when charging	The battery charge is very low. Make sure you charge the batteries for 16 hours before use to ensure maximum battery performance.
Using broadband on the same phone line?	To avoid problems with your broadband or noise on your phone line, you might need to plug your telephone line cord into the wall via a microfilter (not supplied).
	If your main phone socket has a single socket, as shown, you'll need to use microfilters. / You don't need to use microfilters if your main phone socket has two separate sockets, like either of these:

Need some help?

Frequently asked questions and a full user guide are available online.

💻 **bt.com/producthelp**

If you cannot find the answer to your question in the full online user guide, call our free Helpline. Our dedicated advisors are more likely to be able to help you than the retailer where you bought your phone.

😊 **0800 218 2182***

This user guide is also available in other formats: large print, Braille and audio CD. Call the helpline for a copy.

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.
† Requires a subscription to a Caller Display service from your network provider. Charges may apply.